

भांडागारण विकास और विनियामक प्राधिकरण

भारत सरकार

एन सीयू आई भवन, चौथी मंज़िल, 3, सीरी इंस्टीट्यूशनल एरिया, अगस्त क्रान्ति मार्ग,

हौज़ खास, नई दिल्ली - 110016, दूरभाष - :49536496, 49092978

**Warehousing Development and Regulatory Authority
Government of India**

NCUI Building, 4th Floor, 3, Siri Institutional Area, August Kranti Marg,
Hauz Khas, New Delhi - 110016, Tel. No. 49536496, 49092978

F.NoT-21032/4/2024-Technical/ 873

Dated: - 21.05.2025

To,

Authorized Representative M/s
One Cert International Private Limited /
M/s NABARD Consultancy Services Private Limited/
M/s National Productivity Council /
M/s Synergy Techno fin Pvt. Ltd /
M/s Bureau Veritas (India) Private Limited/
M/s True Quality Certifications Private Limited /
M/s RIR Certification Pvt. Ltd /
M/s SGS India Pvt. Ltd

Sub.: Alert SMS/WhatsApp/email in case of serious irregularity found during inspection regarding.

The process of allocation of stock inspection, actual site visit of Inspecting Official (IO) for inspection, preparation of Inspection Report (IR), and submission of the same to the WDRA office, through courier services, and evaluation at WDRA may take a cycle of about 2-3 months.

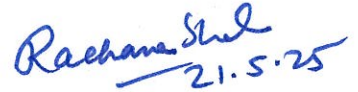
Whereas, IO may have found serious irregularities during the stock inspection, for example, damage of stock, down gradation of stock quality, live or expired eNWR/NNWR without stock, damaged roofs, frauds, etc. All such cases require timely action to safeguard interests of stakeholders.

Therefore, in the aforesaid matters, IOs are hereby directed to send a **one-page special feature report about serious irregularity** found at the warehouse concerning damage of stock, down gradation of stock quality, live or expired eNWR/NNWR without stock, damaged roof, frauds, etc., without loss/delay of time. They should **immediately** send SMS, WhatsApp, and email from their Mobile, laptop, or available PC, or a handwritten report (scanned by mobile).

Aforesaid short special feature report should be sent to Dr. Rachna Shalini DD(Ops), Nancy Sharma, AD (Ops) and Akanksha Agarwal, Assistant (ops) on their respective WhatsApp Nos. +91-

8130685767, +91-9671355980 and +91-9643820125 along with email IDs as: ddops-wdra@gov.in, and ad.ops-wdra@gov.in and assistant-ops@gov.in.

A copy of the email of the special feature report of the serious matter should also be marked to chairman.wdra@nic.in, member2.wdra@nic.in, member1.wdra@nic.in, dirtech.wdra@nic.in, dirwdra.fpd@nic.in, dydir-mktg.wdra@gov.in, usaf.wdra@nic.in, adsao-wdra@gov.in. Further, IOs are directed to send the fully filled-in and signed stock IR within three days of their actual date of stock inspection, through email at ddops-wdra@gov.in, ad.ops-wdra@gov.in and assistant-ops@gov.in followed by postal/courier services.


(Dr. Rachna Shalini)
Dy. Director (Ops)